

Academic Support and Student Services Committee (AS&SS)

Minutes

04/03/25

ONLINE ONLY

10:00 – 11:30am

Members attending:

Kristine Holloway (Vice-Chair, Librarian), Leslie Kirstein (NSME), Mike Kwon (ex-officio, Director of ASI), Janine Cornelison (Student Services Professional), Ivonna Edkins (Staff Member), Steve Walsh (ex-officio, EOP), Milad Pira (BPA-alternate), Marci Diaz (ASI Exec-VP), Nora Cisneros (At-Large), Sandra Bozarth (ex-officio, Dean of Libraries), Markel Quarles (ex-officio, VP-Student Affairs Designee)

Guests: Dr. Alex Slabey (FTLC) and Dr. Jaime Paschal (ITS)

Members excused: Tiffany Tsantsoulas (Chair, A&H), Jose Villagran (At-Large), Elaine Correa (SSE)

- I. Call to Order (by Vice-Chair Holloway)
- II. Approval of Minutes (Approved)
- III. Approval of Agenda (Approved)
- IV. Old Business:
 - a. Our joint resolution with FAC passed at the last Senate meeting (RES 242523 – Faculty are Humans)
- V. New Business:
 - a. 2024-2025 REFERRAL #35 - ITS Recommendation to move from Ally to Cidi Labs
 - Dr. Alex Slabey (FTLC) and Dr. Jaime Paschal (ITS) visited to discuss. Jaime confirmed that many CSU campuses are already using Cidi and that it is a lower cost to the campus than Ally. Alex noted that he has limited information on how the software works but given his review of the RFP from Cidi it looks like UDOIT (the specific tool) has similar features to the software we already have and costs less.
 - Kristine confirmed that the usability in terms of accessibility looks appropriate for our campus, and that we are only considering adopting UDOIT from Cidi Labs.

- Leslie asked whether we are piloting the software? Jaime responded that we would not have a pilot, we would make a decision and switch over to Cidi Labs
- Marci asked how this will be funded. Jaime responded that the Provost's Office currently pays for Ally and they will pay for Cidi Labs if we were to switch over. Kristine asked what would happen to the excess funding if the switch was made. Jaime could not respond, it is up to the Provost's Office.
- Marci asked how will this benefit students compared to our old software? Alex responded: it looks like Cidi Labs will offer the same functionality as Ally. Ally does support one extra file type (open office files), but we are not worried about access given that CSUB provides the Office suite for all students.
- Milad asked which CSU campuses have already contracted with Cidi Labs? Jaime responded that she doesn't have the exact number but the CO presented the option to switch based on the RFP given that it is a reduced cost.
- Kristine asked about training and support. Alex responded that they do have regular training, he has done a demo with them.
- Alex said that faculty will need to click a button to check the accessibility issues in the course and then it will provide guidance for how to fix the issues.
- Alex said that FTLC believes that the move to Cidi Labs will have minimal impact on the campus, and because of the reduced cost, will have a benefit.
- Mike Kwon asked what the benefits are to faculty and to students? Jaime responded that students can request alternate formats if they need them, which is an obvious benefit. Alex claimed that the biggest benefit is for students so that they can access information.
- Alex and Mallory (FTLC) will be available to offer tech support for faculty.
- After thanking Alex and Jaime, the committee voted in favor of shifting to Cidi Labs. Chair Tsantsoulas will draft up a memo to that effect.

VI. Open Forum

- a. Janine asked Marci about ASI's advising survey. Mike Kwon responded that another student is collecting the survey results and should have them by the

end of the week. Janine requested that those results be forwarded to Anayeli and NACADA.

VII. Adjourn

- a. Chair thanked everyone for their participation, before adjourning at 11:00a.m.