



## BULLETIN – Zoom Screen Sharing Security

### What happened:

With social distancing being enforced Zoom meetings are becoming the new standard for how gatherings are conducted. However, reports are surfacing nationally with examples of publicly hosted and large zoom meetings being disrupted by a participant displaying inappropriate and graphic content through the Zoom platform's screen-sharing feature thus forcing hosts to shut down their events.

### What this means:

While we have not seen these events take place on the CSUB campus, we wanted to make you aware of the problem and how to protect your meetings.

### What you need to do:

Zoom meetings allow for additional controls to be configured when you schedule a meeting that will help prevent these kinds of issues from occurring.

When hosting large, public group meetings, Information Technology Services strongly encourage hosts to change their meeting settings so that only they can share their screen.

For those hosting private meetings, password protections are on by default and we recommend that users keep those protections on to prevent uninvited users from joining.

Additionally, don't publicly post the meeting details. Rather email or text the Meeting ID only to those who should be participating the in meeting.

Disable **Join Before Host** if you are scheduling a meeting where sensitive information will be discussed.

If you have an unwanted participant, select **Manage Participants** at the bottom of the Zoom window next to the person you want to remove, select **More** from the list that appears, select **Remove**

Additional information on hosting Zoom meetings can be found here: <https://csub.zoom.us/>

### What we are doing to resolve this issue:

We are constantly working with our service providers to improve our security posture. We will be monitoring the situation and making future adjustments to CSUB's default meeting settings as additional security controls are added and needs dictate.

### More information:

For more information, or for help, contact the CSUB Service Center by phone at (661) 654-HELP (4357) or by email at [servicecenter@csub.edu](mailto:servicecenter@csub.edu).

Thank you,

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