



Challenge Program Facilitator

PURPOSE

Challenge Program Facilitators are responsible for the direct supervision of the SRC Challenge Course and lead groups through a safe ropes course experience, following the direction of the Challenge Program Lead Facilitator. The staff is responsible to ensure participant safety, including the correct and appropriate use of equipment, instruction in physical and emotional safety concerns and processes including Challenge by Choice Principles. Additionally, the staff is responsible for the delivery of challenge course activities, ensure equipment safety, routine maintenance, and readiness for use.

SUPERVISORY DUTIES AND RESPONSIBILITIES

- Oversee the Challenge Course at all times to ensure the safety of participants and the security of equipment.
- Respond to all injuries and assist in immediate first aid and proper emergency procedures.
- Familiarize participants with the safe and effective use of all challenge course-related equipment.
- Educate participants and enforce rules and regulations regarding the safe and proper use of the equipment and facility.

PROGRAMMATIC DUTIES AND RESPONSIBILITIES

- Regularly inspect equipment and report any safety or maintenance needs.
- Pass all challenge program related policy and skills tests and attend all mandatory in-house trainings to keep up to date on policies and safety protocols.
- Instruction and facilitation of games, initiatives, and challenge course activities, with the goal of meeting group development and educational outcomes.
- Maintain knowledge and skills related to team building activities, high challenge courses, harness safety, belay technique, figure 8 knots, and any other challenge program related issues.
- Perform safety check/instruction with all participants prior to each team building session.
- Assist in custodial and maintenance tasks for the challenge program equipment and facility.
- Clean and disinfect all equipment on a regular basis.
- Keep challenge course area organized, clean, and inviting.
- Communicate maintenance, custodial, or security issues to appropriate SRC or campus personnel.
- Educate participants and student staff; adhere to, and enforce, all policies and procedures.
- Resolve participant conflicts and disputes with tact and diplomacy.
- Maintain familiarity with evacuation plans and assist during major emergencies.
- Setup and take down of challenge course elements, as needed.
- Judge weather and course conditions appropriately to ensure safety of participants.
- Work as a team with co-facilitators.

ADMINISTRATIVE SUPPORT DUTIES AND RESPONSIBILITIES

- Provide support to the Coordinator and Student Manager on specific projects as needed and assigned.
- Represent the SRC and CSUB in a professional manner and act as an SRC ambassador at all times with an extensive knowledge of climbing technique and equipment including proper usage. Possess general knowledge of all SRC facilities, programs and services.



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BAKERSFIELD

**Campus Recreation
and Wellbeing**

- Maintain safety and maintenance logs, process inventory before and after each event; keep all necessary reports and documentation in order.
- Serve as a role model to other student staff and participants.
- Provide positive public relations and policy education to participants.
- Attend and contribute to all mandatory staff meetings, workshops, and retreats.
- Provide a friendly, inclusive, service-oriented environment for all staff and participants.
- Demonstrate awareness of, and appreciation for, individual uniqueness and diversity.
- Maintain a positive relationship with staff and co-workers.
- Demonstrate commitment to student development and leadership.
- Maintain high standards and achieve high expectations.
- Maintain prompt hours and follow absence procedures.

QUALIFICATIONS

- Currently enrolled CSUB student with at least 6 undergraduate units and 2.0 G.P.A. or graduate student with 4 graduate units and a minimum G.P.A. of 3.0.
- Experience as a climber; experience in an instructor or leadership role related to climbing preferred.
- Extensive knowledge of high/low ropes courses and teambuilding activities.
- Certification in CPR/AED/First Aid within 30 days of hire from the American Red Cross or American Heart Association
- Genuine interest in a variety of individuals and commitment to providing quality service to diverse populations.
- Excellent oral and written communication skills.
- Reliable, self-motivated; able to solve problems and make decisions based on SRC mission and guiding principles.
- Knowledge of Windows based computer systems.
- Willingness and ability to work early morning, night, weekend, finals, and semester break hours.

CLASSIFICATION AND COMPENSATION

Student Assistant II. 10-15 hours per week- non-guaranteed on an as needed basis.

APPLICATION PROCESS AND DEADLINE

Applications can be found on [Handshake](https://csub.joinhandshake.com/login) - <https://csub.joinhandshake.com/login> Included in the application is a section titled "Tips for Applicants" that will help prepare candidates for the selection process.